



Application for a Vodacom Fibre Service – Vodacom Network

NOTE: Please complete this application in **PRINT**.

New Customer (Please complete Sections A,B, D & E)		Existing Customer (Please complete Sections A, B, C & E)	
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SECTION A: Customer Details

Business Application (This section must be completed when applying on behalf of a registered business)

Company Name																																
Company Registration Number	/																/															
Company Contact Person: Surname																																
Company Contact Person: Name																																
Company Contact Person: Designation																																
Company Contact Person Phone Number																																
Company Contact Person e-mail address																																

Individual Application (This section must be completed when an individual is applying)

Surname																																	
First Name(s)																																	
ID Number																	OR																
Passport Number																																	
Passport Expiry Date	Y	Y	Y	Y	-	M	M	-	D	D																							
Marital Status	Single				Married				Divorced				Other (Specify)																				
Contact Number (Home)																	Work																
Contact Number (Cell)																																	
Email Address																																	

NOTE: Supporting documents may be requested upon credit vetting of your new/existing Vodacom account.

Address where Vodacom Fibre Broadband Service will be installed (This section must be completed in full)

Street Number/ Unit Number																																
Street Name																																
Estate Name																																
Suburb																																
City																	Postal Code															
Province	Gauteng	Limpopo	North West	Eastern Cape	Western Cape	Free State	Northern Cape	Mpumalanga	Kwa-Zulu Natal																							



Delivery address for devices												
Same as the above address	YES		NO		If No, please complete the section in full.							
Street Number/												
Street Name												
Estate Name												
Suburb												
City											Postal Code	
Province	Gauteng	Limpopo	North West	Eastern Cape	Western Cape	Free State	Northern Cape	Mpumalanga	Kwa-Zulu Natal			

SECTION B: Vodacom Fibre Broadband Price Plan Selection (all pricing incl VAT)										
Contract Term	24 Months Free service activation			12 Months Once off service activation fee: R505			Month-to-month Once off service activation fee: R 910			
Connectivity Plans	Vodacom 10/5Mbps 100GB R599		Vodacom 10/5Mbps Uncapped* R699		Vodacom 10/10Mbps Uncapped* R899		Vodacom 20/10Mbps 200GB R799			
	Vodacom 20/10Mbps 400GB R899		Vodacom 20/10Mbps Uncapped* R999		Vodacom 20/20Mbps Uncapped* R1099		Vodacom 40/20Mbps 300GB R999			
	Vodacom 40/20Mbps 800GB R1099		Vodacom 40/20Mbps Uncapped* R1199		Vodacom 40/40Mbps Uncapped* R1299		Vodacom 100/50Mbps 600GB R1199			
	Vodacom 100/50Mbps 1000GB R1399		Vodacom 100/50Mbps Uncapped* R1499		Vodacom 100/100Mbps Uncapped* R1599					
Vodacom Fibre Fixed Voice (Telephone not included)**	Voice service activation (Once off cost) R35			Vodacom Fibre Talk 250 R 135			Vodacom Fibre Talk 500 R 235			Vodacom Fibre Talk Unlimited R 505
Value Added Services	Uninterrupted Power Supply (UPS) R1,110			Showmax R100			Vodacom Fibre Mobile back-up R60	24 Months Once-off R0	12 Months Once-off R1,240	Month to month Once-off R1,240
	Yealink Cordless VoIP Phone***	Once-off	R1 479	WiFi Extender			24 Months	12 Months		Month to Month/ Once-off
		12 Month	R125	Netgear AC1200			R80pm	R155pm		R 1,610
		24 Month	R69	Netgear PowerLINE			R90pm	R165pm		R1,715

* Fair Usage Policy (FUP) applicable on all uncapped products
 ** If you want to keep your existing fixed line number, please also complete GNP request form
 *** Yealink Cordless VoIP Phone finance option only available with 24 and 12 month Contract term

SECTION C: Existing Vodacom Customer Details												
Account Holder's Name/ Company Name												
Vodacom Contract Cell Phone Number												
Vodacom Billing Account Number****												

NOTE: If the order is placed under a name different to section A (e.g. company, family member), please provide a signed letter from the account holder to authorize billing from the existing account.

**** The billing account number can be found on the top right hand corner of your statement labelled "Account Number"



SECTION D: New Vodacom Customer Details

Payment Details																									
Bank Account Holder																									
Bank Name																									
Branch Name																									
Account Number																									
Account Type	Current				Savings				Transmission																
Account Age	Years				Months																				

Residential Information																								
Owner Type	Owner				Tenant																			
Time at Current Address	Years				Months																			
Time at Previous Address	Years				Months																			

Employment History																									
Employment Status	Employee				Member/Director				Sole Owner																
Employer Name																									
Occupation																									
Employer Phone Number																									
Employer Industry																									

Gross Monthly Income	R																								
Time at Current Employer	Years				Months																				
Time at Previous Employer	Years				Months																				

Alternative Contact Information (for scheduling installation)																									
Alternative Contact Name																									
Alternative Contact Number																									

For Office Use Only																									
Sales Agent Name																									
Sales Agent Company Name																									
Sales Agent Phone Number																									
Sales Agent Email Address																									
Sales Agent X-Code																									
Date Submitted	Y	Y	Y	Y	-	M	M	.	D	D															



SECTION E: Declaration

I (Full Name and Surname) _____ hereby authorise Vodacom (Pty) Ltd to conduct the necessary credit vetting for a Vodacom service as detailed above and, if the Vodacom service contract is successfully activated, to debit my bank account with the total amount payable on my monthly Vodacom account.

I have read, understand and agree to be bound by the terms and conditions of the Vodacom Fibre Services and declare that the information given above is true and correct.

I, the undersigned, declare, agree and confirm that:

If acting in a representative capacity that I am duly and fully authorised to do so. I personally hereby indemnify Vodacom of any damages suffered by it, should it at any stage appear that I'm not so authorised.

The information supplied herein with regard to me and the Applicant is complete, true and correct as at date of signature/electronic processing hereof.

I (and/or the Applicant) am bound to the terms and conditions applicable to the transaction, including but not limited to:

Vodacom's standard terms and conditions, available at <http://www.vodacom.co.za/vodacom/terms/fibre/vodacom-fibre>

Product-specific terms and conditions related to the service and/or product I have applied for; as indicated on any promotional material and/or on Vodacom's official product website

(<http://www.vodacom.co.za/vodacom/services/internet/vodacom-fibre>) and/or communicated to me during an application process.

I declare myself familiar with and bound to the content of said terms and conditions.

All these terms and conditions are available online and will be made available to me in printed version or may be emailed to me, if I so request it.

Do you require a copy of the terms and conditions? Yes No If yes, or

Email address

Customer Signature

Date